



Handover and Completion Certificate

Dear Customer. We at Loftspace are determined to provide an excellent service to you. Help us measure ourselves. Your opinion is extremely important to us.

Please complete the following.

My ratings are as follows		Poor	Fair	Good	Excellent
Consultant:	Punctuality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Do you think the advice you received was	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Follow through	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Installation Team:	Professionalism	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Punctuality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Absence	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Was the installation carried out professionally?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Product:	How did we clean up?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Quality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Fit for purpose	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
General:	Are you happy you made this investment?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Would you recommend us to your friends?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Did we keep our promises?	NO	<input type="checkbox"/>	<input checked="" type="checkbox"/> YES	<input checked="" type="checkbox"/>
Overall	Overall satisfaction index	NO	<input type="checkbox"/>	<input checked="" type="checkbox"/> YES	<input checked="" type="checkbox"/>
		out of 100			95/100

Additional Comments: *YES THE THE TIECA SCAPERS COULD BE COVERED WITH FILLER.*

What could we do better: *WIRE & APPRECIATION WAS THAT ON PAINTING OUT FIRST SEE - RECOMMENDATION: PASTINATION*

Are there any other home improvement products you are considering purchasing?: *KITCHEN CURTAINS*

The installation is completed to my entire satisfaction.
 All unseen defects will be covered by my 6 year guarantee.
 Mr. Justin Brown Cell: 983 940 999
 235 Broadacres Estate
 Syringa Road
 Broadacres

Date	20-07-2011
Installer	Kenneth
Consultant	Patrick Fraser

**Punctual
Precise
Always**

Signature: *[Signature]*
 Date: *[Date]*