



Handover and Completion Certificate

Dear Customer, We at Loftspace are determined to provide an excellent service to you. Help us measure ourselves. Your opinion is extremely important to us.

Please complete the following.

My ratings are as follows:		Poor	Fair	Good	Excellent
Consultant:	Punctuality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Do you think the advice you received was	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	enter through	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Professionalism	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Installation Team:	Punctuality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Appearance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Was the installation carried out professionally & how did we clean up?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Product:	Quality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Fit for purpose	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Are you happy you made this investment?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
General:	Your opinion of our Company	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Would you recommend us to your friends?	NO <input type="checkbox"/>		YES <input type="checkbox"/>	<input checked="" type="checkbox"/>
Overall:	Overall satisfaction index	out of 100 ▶			100/100

Additional Comments: Very happy, nice and quick installation and very neat and clean! Thank you for everything.
 What could we do better?: Nothing, it was a great job.

Are there any other home improvement products you are considering purchasing? No

The installation is completed to my entire satisfaction.
 All unseen defects will be covered by my 5 year guarantee.
 Ms. Ashleigh Tennier
 117 Winged Foot
 Jackal Creek Estate
 North Riding

Signature: *Ashleigh Tennier*
 Date: 01 June 2011

Date	31/05/2011
Installer	Kenneth
Consultant	Patrick Fraser

We are on time, right the first time, every time.