



Handover and Completion Certificate

Dear Customer, We at Loftspace are determined to provide an excellent service to you. Help us measure ourselves. Your opinion is extremely important to us.

Please complete the following.

My ratings are as follows:		Poor	Fair	Good	Excellent
Consultant:	Professional	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Do you think the advice you received was	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Follow through	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Professionalism	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Installation Team:	Safetly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Kept on time	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Was there a clean handover of the job to you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	How did we clean up?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Product:	Quality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Performance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Is it a good value for the money?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
General:	The quality of our Company	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Would you recommend us to your friends?	NO	<input type="checkbox"/>	YES	<input checked="" type="checkbox"/>
Overall	Overall satisfaction index	out of 100 ▶			100 / 100

Additional Comments: *I think that Patrick is the only person I would recommend. Big investment, but he makes you so comfortable throughout the process.*

Are there any other home improvement products you are considering purchasing? _____

<p>The installation is completed to my entire satisfaction. All unseen defects will be covered by my 5 year guarantee. Mr. Kersan Alston Cell: 083 393 1782 72 St Andrews Jackal Creek Estate North Riding</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="padding: 2px;">Date</td> <td style="padding: 2px;">02/06/2011</td> </tr> <tr> <td style="padding: 2px;">Installer</td> <td style="padding: 2px;">Kenneth</td> </tr> <tr> <td style="padding: 2px;">Consultant</td> <td style="padding: 2px;">Patrick Fraser</td> </tr> </table>	Date	02/06/2011	Installer	Kenneth	Consultant	Patrick Fraser
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Consultant	Patrick Fraser						
<p>Signature: <i>[Signature]</i></p> <p>Date: <i>03 / 06 / 2011</i></p>	<p>We are on time, right the first time, every time.</p>						