



## Handover and Completion Certificate

Dear Customer, We at Loftspace are determined to provide an excellent service to you. Help us measure ourselves. Your opinion is extremely important to us.

Please complete the following.

My ratings are as follows:		Poor	Fair	Good	Excellent
Consultant:	Punctuality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Do you think the job for you received value?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Follow through	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Installation Team:	Professionalism	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Punctuality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Appearance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Product:	Was the installation carried out professionally?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Appearance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Are you happy you made this investment?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
General:	Your opinion of our Company	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Would you recommend us to your friends?	NO <input type="checkbox"/>		YES <input type="checkbox"/>	<input checked="" type="checkbox"/>
Overall:	Overall satisfaction index	out of 100 ▶			100/100

Additional Comments : \_\_\_\_\_  
 \_\_\_\_\_  
 What could we do better? \_\_\_\_\_  
 \_\_\_\_\_

Are there any other home improvement products you are considering purchasing? No

The installation is completed to my entire satisfaction.  
 All unseen defects will be covered by my 5 year guarantee.  
 Mr. Marc Burton (Cell: 083 281 5500)  
 15 Cedarberg  
 Cnr Alexander and Kings Road  
 Windsor West

Date	12/05/2011
Installer	Kenneth
Consultant	Patrick Fraser

**We are on time, right  
 the first time, every  
 time.**

Signature: M. L. Burton  
 Date : 12 / 05 / 2011